

## T-MOBILE COVERAGE SOLUTIONS USE AGREEMENT

T-Mobile USA, Inc. (together with our affiliates, counterparties and service providers, collectively “T-Mobile”) is providing, on a limited basis, a device that will provide you with an indoor coverage solution (the “ICS Device”) to enhance coverage at your registered location. The ICS Device is T-Mobile's property and may not be sold to a third party. T-Mobile retains full rights and title to the ICS Device at all times.

**By accepting this ICS Device, you agree to the following:** You acknowledge and understand that you may only use the ICS Device at the registered location, which you will provide to us. If you change the registered location where the ICS Device is used, you will immediately notify us of the updated location. You acknowledge that if the ICS Device is used in a non-registered location, the ICS Device may fail to function properly and/or cause T-Mobile network problems, and may impede your ability to receive emergency services. In such event, we reserve the right to demand immediate return, and/or remotely disable, such ICS Device in our sole discretion.

You acknowledge and understand that for certain ICS Devices you must have a minimum of 1 bar of 3G, 4G or LTE signal strength at the registered location and a 3G, 4G, LTE or Wi-Fi capable device. Some ICS Devices may access your home or office broadband service, which may impact your broadband speed and could decrement your high speed data allotment (if applicable) under your Rate Plan. See your selected service for details. Your ICS Device will broadcast a wireless signal, which may extend beyond, and be accessible by devices outside of, the boundaries of your registered location which could impact your data security. Your ICS Device may have available security options to limit third party access, which you may employ in your discretion. You acknowledge and understand that secure access to the ICS Device is not guaranteed and is subject to the product warranty terms contained with the ICS Device. For specific details on the technical requirements, specifications, and security limitations, see the ICS Device box, your Retail Associate, or [www.T-Mobile.com](http://www.T-Mobile.com).

You acknowledge and understand that there is a deposit required to receive the ICS Device. This deposit is refundable, and will be applied as a credit to your account along with interest as may be required by law, if you return the ICS Device and T-Mobile determines the ICS Device is in good working order. You agree that we can apply the deposit to any amounts you owe on any account, and we may require you to replenish your deposit amount.

You acknowledge and understand that you are responsible for the ICS Device and it must be returned to us in an undamaged and working condition, reasonable wear and tear excluded. **If the ICS Device is returned damaged, you must pay a damage fee of twentyfive percent (25%) of the replacement cost. If you do not return the ICS Device, or if the ICS Device is lost or stolen, you must pay the replacement cost of the ICS Device up to \$400.**

You acknowledge and understand that the ICS Device must be returned immediately (a) upon our request; or (b) upon termination of your Service with T-Mobile.

**WARNING. 9-1-1 calls made via the ICS Device may not perform in the same manner as 9-1-1 calls made via a landline or wireless phone. The location information may be inaccurate or unavailable for 9-1-1 calls dialed from a wireless phone while using an ICS Device (either by you or a third party accessing the ICS Device outside your registered location). If you need to call 9-1-1, you may need to use a landline phone or, if using a wireless phone, be prepared to provide the 9-1-1 call taker the physical address or other description of your current location. It is your responsibility to ensure the 9-1-1 address (registered location information) that is provided to T-Mobile is accurate.** If you do not, your ability to receive emergency services may be impacted.

By accepting or using this ICS Device you agree to T-Mobile's Terms and Conditions. **T-Mobile requires ARBITRATION OF DISPUTES UNLESS YOU OPT-OUT WITHIN 30 DAYS OF RECEIVING THIS**

**DEVICE.** See T-Mobile's Terms and Conditions at [www.T-Mobile.com/terms-conditions](http://www.T-Mobile.com/terms-conditions) for details, as well as procedures available to Puerto Rico customers for appealing decisions to the Telecommunications Board of Puerto Rico.

**RETURNING THE ICS DEVICE.** You can visit a T-Mobile Retail store for assistance with ordering a return kit, which will be mailed to your billing address, or you may contact Customer Care (611 from your T-Mobile phone or 1-800-937-8997) to receive information on how to return the ICS Device.

Customer Signature : \_\_\_\_\_ Date : \_\_\_\_\_.